

Note: This reference translation is provided to assist users in understanding the Japanese terms and conditions in English for a smooth start to our services. Please note that when using our services, the original Japanese version of the Service Agreement, rather than this reference translation, will be applicable.

Chapter 1 General Provisions

Article 1 (Structure and Application of the Terms and Conditions)

1. The Company shall provide cloud-based remote operation services (hereinafter referred to as "the Service") based on these Terms and Conditions composed as follows and enter a contract (hereinafter referred to as the "Usage Agreement") with the party that has entered the contract with the Company, hereinafter referred to as the "User."

These Terms and Conditions consist of:

- i. "G-REMOTE Service Terms of Use":
These govern the procedures for entering into the Usage Agreement and matters applicable to the Service.
- ii. "G-REMOTE User Manual" (hereinafter referred to as the "User Manual"):
These stipulate the content and method of providing the Service. The User Manual is considered an integral part of the "G-REMOTE" Service Terms of Use.

Article 2 (Modification of Terms and Conditions)

1. The Company reserves the right to amend these Terms and Conditions. The revised Terms and Conditions shall also apply to Usage Agreements that have already been concluded.

Article 3 (Definitions) ➡ Application and contract method based on the changed flow

1. "Usage Agreement" refers to the contract regarding the provision of the Service concluded between the User and the Company. The User agrees to these Terms and Conditions and applies for the Usage Agreement as specified in Article 5 (Application for Usage Agreement). The Company accepts the User's application and gives its consent as stated in Article 6 (Acceptance of Usage Agreement).
2. "User" refers to a corporation or individual who has entered into the Usage Agreement with the Company and uses the Service.

Article 4 (Notification and Reporting to Users)

1. Notifications and reports related to the Service and changes to these Terms and Conditions, etc., from the Company to the User based on these Terms and Conditions, shall be made by sending an email or posting on the "G-REMOTE Help Page" on the G-REMOTE website, no later than seven days before the changes are effective. The method of notification shall be chosen by the Company.
2. When the Company notifies or reports to the User based on the provisions of the preceding paragraph, such notification or report shall be considered as made on the date when the Company completes the necessary processing for transmission or posting.

Chapter 2 Contract for Use of this Service

Article 5 (Application for Usage Contract)

1. The application for the use of this service shall be made by the user as follows: The user, upon accepting the terms and conditions, shall complete the necessary information on the "【G-REMOTE】 Account Creation Application" webpage within the Company's or its subsidiary companies, including Graphtec America, Inc., Graphtec Europe B.V., Graphtec Asia Pacific Co., Ltd (hereinafter referred to as "subsidiary companies"). The application can be submitted by sending the information to the Company (or its subsidiary companies) via the webpage or by providing the required details in writing or via email and submitting them to the Company (or its subsidiary companies).

Article 6 (Acceptance of Usage Contract)

1. The Usage Agreement shall be established when the Company (or its subsidiary companies) notifies the applicant of acceptance through the "G-REMOTE Account Notification" (hereinafter referred to as the "Account Notification"), following the User's application for the use of the Service in accordance with the preceding Article. However, the Company (or its subsidiary companies) may refuse the application under the following circumstances:
 - i. The Company determines that providing the Service or arranging/maintaining the equipment related to the Service is difficult concerning the application.
 - ii. The applicant has previously failed to fulfill contractual obligations with the Company or is deemed likely to fail in fulfilling contractual obligations with the Company.

- iii. The Company determines that there is false information in the application.
 - iv. The Company designates a specific country as a separate country for providing the Service, and the applicant does not reside in any of those countries (hereinafter referred to as "Designated Countries").
 - v. There are reasons listed in Article 25, Paragraph 2, Item 2 regarding the User's termination or cancellation of the Usage Agreement.
 - vi. The applicant is a minor, an adult ward, an individual subject to guardianship under the Civil Code, or a person who has received a judgment under Article 17, Paragraph 1 of the Civil Code, and has not obtained the consent of a legal representative, guardian, assistant, or custodian in connection with the application, or the Company determines that the applicant is in a similar state in the Designated Countries.
 - vii. The Company determines that there are significant business or technical difficulties in providing the Service to the applicant.
 - viii. The Company determines that there is a risk that the applicant will use the Service in a manner that damages the Company's social credibility.
 - ix. The Company determines that the applicant is a member of an organized crime group or any other antisocial organization or is equivalent to such a person in Japan.
 - x. In other cases where the Company deems it inappropriate to accept the application.
2. In the event that the application for the Service is rejected pursuant to the provisions of the preceding paragraph, the Company shall promptly notify the applicant. However, the Company shall not be obligated to disclose the reasons for rejecting the application.

Article 7 (Change of User's Name, etc.)

1. If there is a change in the information provided in the application form by the User, the User shall promptly notify the Company within thirty (30) days from the date of such change.
2. In the event that a corporation, which is the User, merges, the surviving corporation or a newly established corporation resulting from the merger shall notify the Company within fourteen (14) days from the date of the merger.
3. The Company shall not be liable for any damage suffered by the User or any third party due to a delay in notification of the changes under the preceding two paragraphs or due to the User's failure to make such notification. Even if notification from the Company is delayed or not delivered as a result of a delay in notification or the User's failure to make notification, it shall be deemed to have been delivered within the normal period.
4. In the event of the following changes regarding the User, the provisions of Paragraphs

2 and 3 shall apply to the User's identity or continuity of business only if the User's identity or continuity of business is recognized:

- i. A change from an individual to a corporation.
- ii. Succession of the Usage Agreement to a new corporation resulting from the division or transfer of the corporation that is the User.
- iii. Change of the representative of an arbitrary organization that is the User.
- iv. Other changes similar to the preceding items.

Chapter 3 Responsibilities of Users

Article 10 (Fees, etc.)

1. The User shall pay the fees for using the Service (hereinafter referred to as the "Fees," including consumption tax, if applicable) to the Company or its subsidiary companies, and sales representatives or agents handling the Company's products (hereinafter referred to as "Sales Representatives, etc."), as appropriate, depending on the usage of the Service.
2. Even if there is a period corresponding to Article 20 (Suspension of Service) or Article 21 (Temporary Suspension of Service), the Company, its subsidiary companies, or Sales Representatives, etc. shall not refund the Fees for that period.
3. In the event of Article 25 (Termination or Cancellation of Usage Agreement), the Company, its subsidiary companies, or Sales Representatives, etc. shall not refund the Fees that have already been paid by the User.
4. The foregoing provision does not apply to the termination of the Usage Agreement as specified in Article 26, Paragraph 3 (Termination of Usage Agreement by User).

Article 11 (Method of Payment of Charges, etc.)

1. The User shall make payments for the Fees to the Company, its subsidiary companies, or Sales Representatives, etc. according to the billing issued by them.
2. The User shall bear any transfer fees or other expenses necessary for such payments.

Article 12 (Delayed Payment of Damages)

1. In the event the User delays the payment of the Fees, the User shall pay late payment damages at an annual rate of 14.5%.

Article 13 (Prohibited Matters)

1. The User shall not engage in the following acts:

Acts that infringe upon the intellectual property rights (including copyrights, trademarks, and patents) of the Company or third parties, whether in Japan or any other country, or acts that may have such effects.

- i. Acts that infringe upon the property, privacy, portrait rights, or other rights of the Company or third parties, or acts that may have such effects.
 - ii. Acts that discriminate against, defame, insult, or slander the Company or third parties, promote discrimination against the Company or third parties, or damage their reputation or credibility, or acts that may have such effects.
 - iii. Acts of tampering with or deleting information that can be used through the Service.
 - iv. Acts of transmitting harmful computer programs such as viruses.
 - v. Unauthorized access to server equipment, network devices, and other facilities (including those installed by the User) that can be operated directly by the User in the Service, or to electric communication equipment, routers, backbone equipment, line equipment, power equipment, and other facilities used by the Company in providing the Service, excluding server equipment.
 - vi. Acts of using the Service in a manner or form that interferes with third-party communications or has the potential to do so.
 - vii. Acts that hinder or may hinder the provision of the Company's Service.
 - viii. Any other acts that the Company deems unsuitable for Service users.
2. In addition to the above items, the Company may establish separate prohibitions, precautions, etc., on the Company's website as necessary, and the User shall comply with them.

Article 14 (Maintenance and Management of the Service)

1. The User shall be responsible for the proper management of the account, password, and any other information, equipment, software, systems, and the like, which the Company has issued, and which are subject to the User's maintenance and management in connection with the use of the Service. In the event that any such information or data is disclosed, leaked, or reasonably believed to be disclosed or leaked to a third party due to the User's management responsibilities, the User shall bear full responsibility, and the Company shall have no liability whatsoever.
2. The Company shall perform backups for data files related to the Service and the entire system. However, the User shall be responsible for the management and backup of data stored on the equipment provided by the Company (hereinafter referred to as the "Equipment") for the Service, at the User's own risk and expense. The Company shall have no involvement or knowledge of User Data, regardless of the circumstances.

Except as provided in Paragraph 2 of Article 29 (Guarantees and Disclaimers), the Company shall have no liability for the following matters:

- i. Occurrence of leakage, loss, etc., of User Data.
 - ii. Prevention of leakage, loss, etc., of User Data.
 - iii. Response by the Company in the event of leakage, loss, etc., of User Data.
 - iv. Recovery of User Data.
3. Regardless of the circumstances, upon termination or cancellation of the Service Use Agreement, the User shall delete User Data from the Equipment related to the Service by the date of termination of the Agreement. Even if User Data remains on the Equipment related to the Service after the termination of the Agreement, the Company may delete such User Data and shall have no liability for such deletion.

Article 15 (Consent to Higher-Level Agreements, etc.)

1. The User shall be obligated to comply with higher-level agreements, regardless of their designation (including but not limited to rules, terms, licenses, or any other name), established by the providers of the equipment, OS, software, and any other items (hereinafter collectively referred to as the "User Equipment, etc.") that the User will use in the Service, in the event that the providers of the User Equipment, etc. have established conditions for the use of such User Equipment, etc. (referring to the latest versions at the time of use, hereinafter referred to as the "Higher-Level Agreements, etc.").

Article 16 (Use of Software, etc.)

1. The User may only use the provided software, applications, and other materials (hereinafter collectively referred to as the "Provided Software, etc.") within the scope necessary for the User's use in the Service and may not use them beyond the scope permitted by the Higher-Level Agreements, etc., as applicable.
2. All rights, including but not limited to copyrights, related to the Provided Software, etc. belong to the rights holders of the Provided Software, etc. The Company does not transfer, license, or otherwise grant these rights to the User.
3. If the User causes damage to the Company by infringing upon the rights to the Provided Software, etc. or by using the Provided Software, etc. beyond the scope permitted under the preceding two paragraphs, the User shall be liable to compensate the Company for such damage.

Chapter 4 Confidentiality of Communications, Handling of Personal Information, etc.

Article 17 (Protection of Communication Secrecy)

1. The Company shall protect the secrecy of communications handled in connection with the provision of the Service in accordance with Article 4 of the Telecommunications Business Act and shall use or store such communications secrecy information only to the extent necessary to ensure the smooth provision of the Service.
2. In the event of compulsory measures based on Article 218 of the Code of Criminal Procedure (search with a warrant) or any other provision of the same law, the Company may disclose information within the scope of such laws and warrants, and may also disclose information within the scope of a request for disclosure of sender information based on Article 5 of the Act on the Disclosure of Sender Information (Disclosure Request, etc.), while complying with such laws and requirements.
3. In the event that a User engages in any of the prohibited acts set forth in Article 13 (Prohibited Acts) and hinders the provision of the Service, the Company may, to the extent necessary as determined by the Company to ensure the smooth provision of the Service, provide some of the User's communications secrecy information to a third party.

Article 18 (Obligation to Maintain Confidentiality)

1. The Company and the User shall keep all information (including but not limited to personal information and fee-related information) disclosed or learned in using the Service confidential and shall not disclose such information to third parties without the prior written consent of the other party; provided, however, that the following information shall not be subject to this obligation of confidentiality:
 - i. Information that was already possessed by the receiving party at the time it was learned from the disclosing party.
 - ii. Information that becomes publicly known through no fault of the receiving party.
 - iii. Information obtained from a third party without any obligation of confidentiality.
 - iv. Information developed independently by the receiving party.
 - v. Information required to be disclosed by laws or orders of a court, police agency, or government agency.

Article 19 (Personal Information)

1. The User agrees that the Company may use the User's personal information obtained under this Agreement for the purpose of fulfilling the Company's obligations under this Agreement, contacting the User for confirmation of personal information, contacting the

User for purposes other than the intended use, requesting consent for uses other than the intended use, providing after-sales service, sending notices regarding new products or services related to the Service, requesting cooperation in surveys related to the Service, and other purposes.

2. The Company shall handle the User's personal information obtained under this Agreement in accordance with the "Personal Information Protection Policy" established by Ai Holdings Co., Ltd., the parent company of the Company.

Chapter 5: Interruption of Service Provision

Article 20 (Interruption of Provision)

1. The Company may suspend the provision of the Service in the following cases:
When it is necessary for the maintenance, construction, relocation, etc., of data centers or telecommunications facilities, etc.
 - i. When there is a natural disaster or other emergency or a risk thereof, requiring the prioritization of urgent communications for the public interest, based on the provisions of Article 8 of the Telecommunications Business Act.
 - ii. When telecommunications service providers or others have interrupted the provision of telecommunications services.
 - iii. When there is an order, disposition, request, etc., by public authorities (including public institutions) of Japan or another country.
 - iv. When, due to the actions (including inaction) of a third party, there is or may be an impediment to data centers or telecommunications facilities, etc., and the Company deems that it affects the performance of its business.
2. In the event of the suspension of the provision of the Service based on the preceding paragraph, the Company shall notify each User in advance of the details, reasons, and duration. However, this does not apply in cases of emergencies.
3. The notification in the preceding paragraph shall be made by a method deemed appropriate by the Company.
4. Even if the Company suspends the provision of the Service based on paragraph 1, the Company shall not be liable for any damages suffered by each User due to such suspension.
5. Even if the Company suspends the provision of the Service based on paragraph 1, the Company shall not refund the Service fees already paid during the suspension period.

Article 21 (Temporary Suspension of Provision, etc.)

1. If any of the following reasons apply, the Company may temporarily suspend all or part of the provision of the Service to the User or restrict the User's use of the Service. The Company shall not be liable to the User for such temporary suspension or use restriction.
 - i. If the User delays payment of fees.
 - ii. If the Company determines that the User's actions (including inaction) cause or may cause impediments to data centers or telecommunications facilities, etc., affecting the performance of the Company's business.
 - iii. If it is discovered that the User provided false information when applying.
 - iv. If a User who received a request under Article 22, Paragraph 1, Item 1 or Item 2 does not comply with the request within the period specified by the Company.
 - v. In any other case where the Company determines that the User has violated this Agreement.
2. If the Company temporarily suspends the provision of the Service or restricts the use of the Service, the Company shall notify the User in advance of the details, reasons, and duration. However, this does not apply in cases of emergencies.
3. Even if the Company temporarily suspends the provision of the Service or restricts the use of the Service based on paragraph 1, the Company shall not refund the Service fees already paid during the suspension or restriction period.
4. The Service may be suspended for the necessary period in the following cases. The Company shall not be liable for any data loss or remote operation suspension that occurs during this suspension period.
 - i. In the event of a power outage or temporary suspension of power supply by the power company, resulting in unavoidable reasons such as malfunctions of data servers or telecommunication facilities.
 - ii. When maintenance and maintenance of data servers or Service applications, etc., is carried out.
 - iii. In the event of other emergencies, etc., where the Company or its subsidiary determines that the Service should be suspended.

Article 22 (Deletion of Information, etc.)

1. If the Company determines that a User has engaged in acts falling under the prohibited acts stipulated in Article 13 (Prohibited Acts), or if it deems it necessary for the operation of the Service for other reasons, the Company may take one or more of the following measures against the User, either individually or in combination:
 - i. Request the User to cease the prohibited acts stipulated in Article 13 (Prohibited Acts).

- ii. Delete all or part of the information that the User or the User's related parties have stored through the Service from the relevant device without prior notice.
 - iii. Restrict the use of certain functions of the Service.
 - iv. Temporarily suspend the provision of the Service based on the provisions of the preceding Article.
 - v. Terminate the usage agreement based on the provisions of Article 25 (Termination or Cancellation of Usage Agreement).
2. If the Company takes one of the measures in each item of the preceding paragraph based on the provisions of the preceding paragraph, the Company shall notify the User in advance of the details, reasons, and duration. However, this does not apply in cases of emergencies.

Article 23 (Change or Discontinuation of Use)

1. In the following cases, the Company may request the User to change the type or content of the Service to be used according to the User's usage status:
 - i. When expanding the services provided.
 - ii. When circumstances arise that make it difficult to maintain the provision of the Service within the Company.
2. The User shall not refuse the Company's request under paragraph 1 without justifiable reasons.

Article 24 (Discontinuation of Service)

1. The Company may discontinue specific types or contents of the Service due to business reasons. In such cases, the Company shall notify the User in advance before discontinuation. However, if the Company determines that it is necessary to discontinue the provision of the Service to Users immediately due to orders, dispositions, requests, etc., by public authorities or for other reasons, it may discontinue the Service without notifying the Users.
2. In the event the Company discontinues the provision of the Service based on the preceding paragraph, the Company shall not be liable for any damages incurred by the User as a result.
3. If, based on the provisions of paragraph 1, the Company discontinues the provision of the Service, and as a result, a subscriber becomes unable to use the Service, the retail store, etc., shall calculate the number of months the Service became unusable (hereinafter referred to as the "period of unavailability") by dividing the remaining number of days for the already paid Service fees, etc., by 30, and the amount obtained by

multiplying the monthly unit price of the Service fees, etc., by the period of unavailability shall be the maximum amount refunded to the subscriber.

Chapter 6 Termination of Subscriber Agreement

Article 25 (Termination or Cancellation of the Service Agreement)

1. If a User whose use of the Service has been suspended pursuant to Article 21 does not resolve or rectify the reasons for suspension within 14 days from the date of suspension, the Company may terminate the Service Agreement with that User.
2. The Company may terminate the Service Agreement with a User immediately, without giving any notice or notice, if the User falls under any of the following reasons:

If the User falls under any of the provisions of Article 6 (Acceptance of Service Agreement), Article 13 (Prohibited Activities) Paragraph 1, or Article 21 (Suspension of Service) Paragraph

1.
 - i. If attachment, provisional attachment, provisional disposition, delinquent disposition, or an application for auction has been received, bankruptcy proceedings, civil rehabilitation proceedings, special liquidation proceedings, corporate reorganization proceedings, etc., have been applied for, or if these conditions are determined to exist in a specified country by the Company.
 - ii. If the User has stopped payment due to events such as a dishonored promissory note or check, or if there are sufficient reasons to believe that the User's creditworthiness has deteriorated significantly.
 - iii. If, due to the User's actions (including inaction), there is a possibility that the Company's licenses or other related qualifications may be revoked by public authorities, etc., as determined by the Company.
 - iv. If the expiration date of the usage period has passed without renewal, and activation of the activation code for the usage period has not been performed, and one year has passed from the date on which the usage period became invalid. However, this provision applies only if the User requests the Company (or a subsidiary of the Company acting on behalf of the Company) to suspend termination of the Service Agreement and the Company deems the reason to be valid, and only within the period determined by the Company.
 - v. In the preceding paragraph, even if the User has purchased and activated a paid function's activation code during the valid usage period, the User shall also terminate and abandon the usage rights of paid functions other than the usage period upon termination.
3. The exercise of the termination right based on paragraph 1 of this Article or the

cancellation right based on paragraph 2 of this Article shall not prevent the Company from claiming damages from the User.

Article 26 (Cancellation of the Service Agreement by the User)

1. A User who wishes to cancel the Service Agreement before the expiration of the contract period shall perform the cancellation procedure on the "G-REMOTE Account Page" on the G-REMOTE WEB site, and the cancellation shall take effect on the date of the cancellation procedure. The User shall also terminate and abandon the usage rights of paid functions other than the usage period upon cancellation.
2. Even if the Service Agreement is terminated before the expiration of the contract period under the preceding paragraph, the fees already paid by the User to retail stores, etc., shall not be refunded.
3. When a specific service is discontinued pursuant to Article 24, the Service Agreement for the relevant service shall be deemed terminated as of the date of discontinuation.

Chapter 7 Compensation for Damages, etc.

Article 27 (Damages)

1. If a User, their agent, employee, or any other person related to the User causes damage to the Company through actions that violate this Agreement, the User shall compensate the Company for such damages.

Article 28 (Liability)

1. The Company's liability for the Service is limited to making reasonable efforts to provide the Service to the User continuously. In the event that the User incurs actual normal damages as a result of the Company's failure to provide the Service, the Company shall compensate the User for such damages, up to the following limits:
 - i. Service interruptions of less than 24 hours shall not incur any compensation liability.
 - ii. In case of continuous service interruption for 24 hours or more, the compensation liability shall be limited to an amount calculated by multiplying the number of hours of interruption by the monthly unit price of the Service, divided by 24. However, the compensation shall not exceed an amount equivalent to three months' worth of the Service fees.
 - iii. In all other cases, the compensation liability shall be limited to an amount equivalent to three months' worth of the Service fees.
2. Except for the liability specified in the preceding paragraph, the Company shall not be

liable for any damages incurred by the User in connection with the Service.

3. Notwithstanding the provisions of paragraph 1, if the User incurs damages due to equipment, software, communication lines, etc., procured by the User themselves, the Company shall not be liable for any damages incurred by the User.
4. The User shall be responsible for the specifications and management of the ID and password issued by the Company for the use of the Service and shall be responsible for any damages incurred by the User due to such ID and password being used by a third party, and the Company shall not be liable for any such damages.
5. The files and other data stored and saved by the User in the storage space allocated to the User by the Company in the Service provision facility storage are the responsibility of the User and, unless there is a violation of the obligations under paragraph 1, the Company shall not be liable for their loss, leakage, alteration by third parties, infection with computer viruses, or other harmful programs.

Article 29 (Guarantee, Disclaimer)

1. Except as specially provided in this Agreement, the Company makes no warranty, whether express or implied, with respect to the provision of the Service to the User, including but not limited to any warranties of fitness for a particular purpose, functionality and effectiveness, quality of the Service, security against threats, merchantability, completeness, accuracy, identity or consistency of replicated or transferred data, non-infringement of third-party rights, normal operation of equipment and facilities provided to the User based on the Service, and continuous provision of the Service.
2. Except as specially provided in this Agreement, the Company shall not be liable for any damages incurred by the User in connection with the use of the Service, including but not limited to, inability to use the Service, malfunctions or failures of equipment, facilities, or software provided through the Service, delays in the provision of the Service, data corruption or loss of User-installed data, theft or leakage by third parties, infection with viruses or malware, unauthorized access, hacking, or exploitation of security vulnerabilities by third parties, and other damages. The Company shall not be liable for any liability for breach of contract, tort liability, or other legal liability (both in Japan and in other countries) for such damages. However, this limitation shall not apply to individual Users (excluding those who use the Service as part of a business or who become parties to the contract for business purposes). In such cases, the Company shall be liable for direct normal damages caused by breach of contract or tort liability attributable to the Company, up to the amount equivalent to one month's usage fee for the Service, unless caused by the Company's intentional misconduct or gross negligence.

3. In the event that the Company is liable for compensation under the preceding paragraph, payment shall be made in Japanese yen.
4. Notwithstanding the preceding paragraph, the Company shall not be liable for any delay or impossibility in the performance of the Service, in whole or in part, due to reasons beyond the Company's control, including natural disasters, changes in laws and regulations in Japan or other countries, orders, dispositions, or requests by public authorities, restrictions on the use of the Internet, partial filtering or blocking of Internet communication, disputes, transportation or communication line issues, or other reasons that cannot be attributed to the Company.
5. In the event of disputes arising between a third party in Japan or another country as a result of the User's use of the Service, the User shall be responsible for resolving such disputes at their own expense, and the Company shall not be liable in any way.

Chapter 8 Exclusion of Antisocial Forces

Article 30 (Exclusion of Anti-Social Forces)

1. The User represents and warrants that the User, the User's agent, intermediary, or performance assistant (including subcontractors who are used by the User to conduct business, whether individuals or legal entities, and regardless of whether they are intermediaries with multiple transactions, etc., and hereinafter referred to as "Anti-Social Forces"), do not and will not meet any of the following conditions at the time of commencement of use and in the future:
 - i. Being Anti-Social Forces, such as organized crime groups, members of organized crime groups, individuals who have not been members of organized crime groups for less than five years, quasi-members of organized crime groups, affiliates of organized crime groups, solicitors, anti-social forces posing as activists, special intelligence violence groups, or others similar to these.
 - ii. Having a relationship where it is recognized that Anti-Social Forces substantially control or are involved in management.
 - iii. Having a relationship where it is recognized that Anti-Social Forces are unfairly used, such as for the purpose of pursuing illegal interests for oneself or third parties, or for the purpose of causing damage to third parties.
 - iv. Having a relationship where it is recognized that there is involvement, such as providing funds or providing convenience to Anti-Social Forces.
 - v. Having a relationship with Anti-Social Forces that is socially condemnable.
2. The User shall ensure that the User, the User's agent, intermediary, or performance

assistant, shall not engage in acts using fraudulent means, violent actions, threatening words, unjust demands beyond legal liability, acts that damage the Company's reputation or interfere with the Company's business, or any other similar acts against the Company or the Company's related parties.

3. If the Company determines that the User has violated any of the preceding two paragraphs, the Company may terminate all or part of the Usage Agreement with the User without any notice or demand.
4. If the Company determines that the User is an Anti-Social Force, the Company may, as necessary, request explanations or submission of documents from the User, and the User must promptly comply. If the User does not promptly comply with this or if the Company determines that the User has not responded in good faith, such as by providing false explanations or submitting false documents, the Company may terminate all or part of the Usage Agreement with the User without any notice or demand.

Chapter 9 Miscellaneous Provisions

Article 31 (Governing Law)

1. This Agreement shall be governed by and interpreted in accordance with Japanese law.

Article 32 (Dispute Resolution)

2. In the event of a dispute, doubt, or any matter not stipulated in the Usage Agreement arising regarding the Usage Agreement, the Company and the User shall make sincere efforts to resolve it through consultation.
3. For all disputes arising out of or in connection with the Usage Agreement, the Tokyo District Court in Japan shall be the exclusive jurisdiction court for the first instance.

Article 33 (Severability)

1. Even if any provision or part thereof of this Agreement is deemed invalid or unenforceable under the Consumer Contract Act or any other applicable law of Japan or the country where the User resides (in the case of a legal entity, the country where the User's head office is located), the remaining provisions of this Agreement and the remaining parts of the provisions deemed invalid or unenforceable shall continue to be in full force and effect.